Attorney Docket No. 9400-54 Application Serial No. 10/674,217 Filed: September 29, 2003 Page 2

## In The Claims:

The listing of claims will replace all prior versions, and listings, of claims in the application.

## **Listing of Claims:**

1. (currently amended) A method of operating a communication network, the method comprising:

receiving an initiating communication from an initiating device directed to a network administration application, the initiating communication including an identification of the initiating device and an identification of the network administration application;

obtaining an identification of a target device for which action is being requested by the initiating device; and

transmitting a command communication from the network administration application to a switch for a subscriber line providing service for the target device, the command communication including the identification of the initiating device, the identification of the target device, and a code identifying the action being requested by the command communication;

wherein receiving the initiating communication comprises receiving a call initiating communication from the initiating device and wherein transmitting the command communication comprises forwarding the call initiating communication.

- 2. (original) A method according to Claim 1 wherein the communication network comprises a public switched telephone network.
  - 3. (canceled)
- 4. (original) A method according to Claim 1 wherein the identification of the initiating device and the identification of the network administration application are included as Integrated Services digital network User Part (ISUP) parameters of the initiating

Filed: September 29, 2003

Page 3

communication, and wherein the identification of the initiating device, the identification of the target device, and the code identifying an action relating to the target device are included as Integrated Services digital network User Part (ISUP) parameters of the command communication.

- 5. (original) A method according to Claim 4 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the initiating communication, wherein the identification of the network administration application is included in a called party ISUP parameter field of the initiating communication.
- 6. (original) A method according to Claim 4 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the action relating to the target device is included in a redirecting party ISUP parameter field of the command communication.
- 7. (original) A method according to Claim 1 wherein the initiating device is coupled to the communication network using a coupling other than the subscriber line providing service for the target device.
- 8. (original) A method according to Claim 1 wherein the initiating device is coupled to the communication network using the subscriber line providing service for the target device.

Filed: September 29, 2003

Page 4

9. (original) A method according to Claim 1 further comprising:
receiving the command communication at a switch for the target device; and
responsive to receiving the command communication at the switch for the target
device, initiating action relating to service for the target device according to the code included
in the command communication.

- 10. (original) A method according to Claim 9 wherein initiating action comprises transmitting a response communication back to the network administration application, the response communication including the identification of the initiating device and a code identifying a status of service for the target device.
- 11. (original) A method according to Claim 9 wherein initiating action comprises changing a status of service for the target device.
- 12. (previously presented) A method of operating a communication network, the method comprising:

receiving a command communication at a switch for a target device, the command communication including an identification of an initiating device, an identification of the target device, and a code identifying an action relating to service for the target device wherein receiving the command communication comprises receiving a call initiating communication;

forwarding the command communication from the switch for the target device to a network administration application corresponding to the switch for the target device; and

initiating action at the network administration application relating to service for the target device according to the code included in the command communication.

13. (original) A method according to Claim 12 wherein initiating action comprises transmitting a response communication, the response communication including the identification of the initiating device and a code identifying a status of service for the target device.

Attorney Docket No. 9400-54

Application Serial No. 10/674,217

Filed: September 29, 2003

Page 5

- 14. (original) A method according to Claim 13 wherein the communication network comprises a public switched telephone network.
- 15. (previously presented) A method according to Claim 14 wherein transmitting the response communication comprises forwarding the call initiating communication to a switch for the initiating device.
- 16. (original) A method according to Claim 12 wherein the identification of the initiating device is included in a calling party Integrated Services digital network User Part (ISUP) parameter field of the response communication, and wherein the code identifying the status of service for the target device is included in a redirecting party ISUP parameter field of the response communication.
- 17. (original) A method according to Claim 12 wherein initiating action comprises changing a status of service for the target device.
- 18. (original) A method according to Claim 12 wherein the communication network comprises a public switched telephone network.
- 19. (original) A method according to Claim 12 wherein the identification of the initiating device, the identification of the target device, and the code identifying an action relating to service for the target device are included as Integrated Services digital network User Part (ISUP) parameters of the command communication.
- 20. (original) A method according to Claim 19 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the

Filed: September 29, 2003

Page 6

action relating to service for the target device is included in a redirecting party ISUP parameter field of the command communication.

- 21. (original) A method according to Claim 12 wherein the initiating device is coupled to the communication network using a coupling other than a subscriber line for the target device.
- 22. (original) A method according to Claim 12 wherein the initiating device is coupled to the communication network using a subscriber line for the target device.
  - 23. (currently amended) A communication network comprising:

a network administration application configured to receive an initiating communication from an initiating device, the initiating communication including an identification of the initiating device and an identification of the network administration application, the network administration application configured to obtain an identification of a target device for which action is being requested by the initiating device, and the network administration application configured to transmit a command communication from the network administration application to a <a href="switch for a">switch for a</a> subscriber line providing service for the target device, the command communication including the identification of the initiating device, the identification of the target device, and a code identifying the action being requested by the command communication;

wherein the network administration application is configured to receive the initiating communication as a call initiating communication from the initiating device and wherein the network administration application is configured to transmit the command communication by forwarding the call initiating communication.

24. (original) A communication network according to Claim 23 wherein the communication network comprises a public switched telephone network.

Attorney Docket No. 9400-54 Application Serial No. 10/674,217 Filed: September 29, 2003 Page 7

## 25. (canceled)

- 26. (original) A communication network according to Claim 23 wherein the identification of the initiating device and the identification of the network administration application are included as Integrated Services digital network User Part (ISUP) parameters of the initiating communication, and wherein the identification of the initiating device, the identification of the target device, and the code identifying an action relating to the target device are included as Integrated Services digital network User Part (ISUP) parameters of the command communication.
- 27. (original) A communication network according to Claim 26 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the initiating communication, wherein the identification of the network administration application is included in a called party ISUP parameter field of the initiating communication.
- 28. (original) A communication network according to Claim 26 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the action relating to the target device is included in a redirecting party ISUP parameter field of the command communication.
- 29. (original) A communication network according to Claim 23 wherein the initiating device is coupled to the communication network using a coupling other than the subscriber line providing service for the target device.
- 30. (original) A communication network according to Claim 23 wherein the initiating device is coupled to the communication network using the subscriber line providing

Filed: September 29, 2003

Page 8

service for the target device.

31. (original) A communication network according to Claim 23 further comprising: a switch for the target device wherein the switch is configured to receive the command communication; and

a second network administration application configured to initiate action relating to service for the target device according to the code included in the command communication responsive to receiving the command communication at the switch for the target device.

- 32. (original) A communication network according to Claim 31 wherein the second network administration application is configured to transmit a response communication back to the network administration application, the response communication including the identification of the initiating device and a code identifying a status of service for the target device.
- 33. (original) A communication network according to Claim 31 wherein the second network administration application is configured to change a status of service for the target device.
  - 34. (previously presented) A communication network comprising:

a switch for a target device, the switch configured to receive a command communication including an identification of an initiating device, an identification of the target device, and a code identifying an action relating to service for the target device, wherein the switch is configured to receive the command communication as a call initiating communication, and wherein the switch is configured to forward the command communication; and

a network administration application corresponding to the switch for the target device, the network administration application configured to receive the command communication

Filed: September 29, 2003

Page 9

from the switch and configured to initiate action relating to service for the target device according to the code included in the command communication.

- 35. (original) A communication network according to Claim 34 wherein the network administration application is further configured to transmit a response communication, the response communication including the identification of the initiating device and a code identifying a status of service for the target device.
- 36. (original) A communication network according to Claim 35 wherein the communication network comprises a public switched telephone network.
- 37. (previously presented) A communication network according to Claim 36 wherein the switch is further configured to transmit the response communication by forwarding the call initiating communication to a switch for the initiating device.
- 38. (original) A communication network according to Claim 36 wherein the identification of the initiating device is included in a calling party Integrated Services digital network User Part (ISUP) parameter field of the response communication, and wherein the code identifying the status of service for the target device is included in a redirecting party ISUP parameter field of the response communication.
- 39. (original) A communication network according to Claim 34 wherein the network administration application is configured to initiate action by changing a status of service for the target device.
- 40. (original) A communication network according to Claim 34 wherein the communication network comprises a public switched telephone network.

Filed: September 29, 2003

Page 10

- 41. (original) A communication network according to Claim 34 wherein the identification of the initiating device, the identification of the target device, and the code identifying an action relating to service for the target device are included as Integrated Services digital network User Part (ISUP) parameters of the command communication.
- 42. (original) A communication network according to Claim 41 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the action relating to service for the target device is included in a redirecting party ISUP parameter field of the command communication.
- 43. (original) A communication network according to Claim 34 wherein the initiating device is coupled to the communication network using a coupling other than a subscriber line for the target device.
- 44. (original) A communication network according to Claim 34 wherein the initiating device is coupled to the communication network using a subscriber line for the target device.
- 45. (currently amended) A computer program product configured to operate within a communications network, the computer program product comprising a computer useable storage medium having computer-readable program code embodied in the medium, the computer-readable program code comprising:

computer-readable program code that is configured to receive an initiating communication as a call initiating communication from an initiating device directed to a network administration application, the initiating communication including an identification of the initiating device and an identification of the network administration application;

computer-readable program code that is configured to obtain an identification of a

Filed: September 29, 2003

Page 11

target device for which action is being requested by the initiating device; and

computer-readable program code that is configured to generate a command communication for a switch for a subscriber line providing service for the target device, the command communication including the identification of the initiating device, the identification of the target device, and a code identifying the action being requested by the command communication wherein the command communication is transmitted by forwarding the call initiating communication.

- 46. (original) A computer program product according to Claim 45 wherein the identification of the initiating device is included in a calling party Integrated Services digital network User Part (ISUP) parameter field of the initiating communication, and wherein the identification of the network administration application is included in a called party ISUP parameter field of the initiating communication.
- 47. (original) A computer program product according to Claim 45 wherein the identification of the initiating device is included in a calling party Integrated Services digital network User Part (ISUP) parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the action relating to the target device is included in a redirecting party ISUP parameter field of the command communication.
- 48. (previously presented) A computer program product configured to operate within a communications network, the computer program product comprising a computer useable storage medium having computer-readable program code embodied in the medium, the computer-readable program code comprising:

computer-readable program code that is configured to receive a command communication as a call initiating communication, the command communication including an

Filed: September 29, 2003

Page 12

identification of an initiating device, an identification of a target device, and a code identifying an action relating to service for the target device; and

computer-readable program code that is configured to initiate action at a network administration application relating to service for the target device according to the code included in the command communication.

- 49. (previously presented) A method according to Claim 48 wherein the identification of the initiating device is included in a calling party ISUP parameter field of the command communication, wherein the identification of the target device is included in a called party ISUP parameter field of the command communication, and wherein the code identifying the action relating to service for the target device is included in a redirecting party ISUP parameter field of the command communication.
- 50. (previously presented) A method according to Claim 1 wherein the code identifying the action relating to the target device is included in a redirecting party field of the command communication.
- 51. (previously presented) A communications network according to Claim 23 wherein the code identifying the action relating to the target device is included in a redirecting party field of the command communication.
- 52. (previously presented) A computer program product according to Claim 45 wherein the code identifying the action relating to the target device is included in a redirecting party field of the command communication.
- 53. (previously presented) A method according to Claim 12 wherein the code identifying the action relating to service for the target device is included in a redirecting party field of the command communication.

Attorney Docket No. 9400-54 Application Serial No. 10/674,217 Filed: September 29, 2003 Page 13

- 54. (previously presented) A communications network according to Claim 34 wherein the code identifying the action relating to service for the target device is included in a redirecting party field of the command communication.
- 55. (previously presented) A computer program product according to Claim 48 wherein the code identifying the action relating to service for the target device is included in a redirecting party field of the command communication